

Frost Family Dental Care

525 Metairie Road
Metairie, LA 70005
(504) 833-2500

WELCOME TO OUR OFFICE

HYGIENE APPOINTMENTS: We at Frost Family Dental Care consider your time as valuable as our professionals. For this reason, we do not overlap patient appointments with our Hygienists. The required time for each hygiene procedure is actually reserved **JUST FOR YOU**.

Please take all the time you need in selecting a date and time that you are sure you can make. If for any reason you doubt that you will be able to keep an appointment, please let us know at least one (1) working day in advance so the reserved time can be released to another patient.

DOCTOR'S APPOINTMENTS: We try our very best to see our scheduled patients at the appointed time. We understand that unexpected things happen that may prevent you from arriving on time. There may also be emergencies or unexpected patient conditions that cause us to run slightly behind schedule. As a courtesy to you, if this occurs, you will be informed so you can decide whether you want to wait or reschedule. If you are running late, we will have to decide at the time you arrive if there is enough time to complete your treatment. We do this to help keep our schedule flowing smoothly.

EMERGENCY PATIENTS: It is our goal to see emergency patients on the same day. Calling us early in the day will allow us to give you the best time to arrive, as we will be working you in, around our previously scheduled patients. Emergencies should be a chipped or broken tooth, or a sudden onset of pain in a particular area of the mouth. We ask that all other patients call us at the **FIRST** sign of minor discomfort. This will allow us time to give you an actual appointment and treat the symptoms before they become severe.

PAYMENT OPTIONS:

1. Pay as you go with cash, check or credit card. If treatment rendered exceeds \$200, a 5% Courtesy Adjustment will be given to those paying with cash.
2. We accept all major credit cards and debit cards.
3. 12 months interest free financing through a local finance company for treatment plans \$400 up to \$7,500 with an approved credit application.

CANCELLATION POLICY: We do charge \$45 for appointments missed without notice of at least on working day. Any patient missing two appointments without notice will be required to make a non-refundable deposit for all future appointments. Missed appointments are very costly and this policy is necessary if we are to keep our schedule, pricing, and staff available and affordable for our patients.

Thank you for choosing our office, we look forward to a long, mutually rewarding relationship!

Signature or Patient or Guardian

Date